

handover

Efficiency ... from Hire to Retire

Certified Compensation and Benefits Manager (CCBM) Program

16 – 17 November 2016

Amman, Jordan

Program Feedback

Issue Date

November 21, 2016

Prepared by

Handover Consulting

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1. Introduction

This document has been developed following the completion of the workshops for the Certified Compensation and Benefits Manager (CCBM) Program to document the feedback of the workshop received from the participants.

The following sections of the document will provide the following:

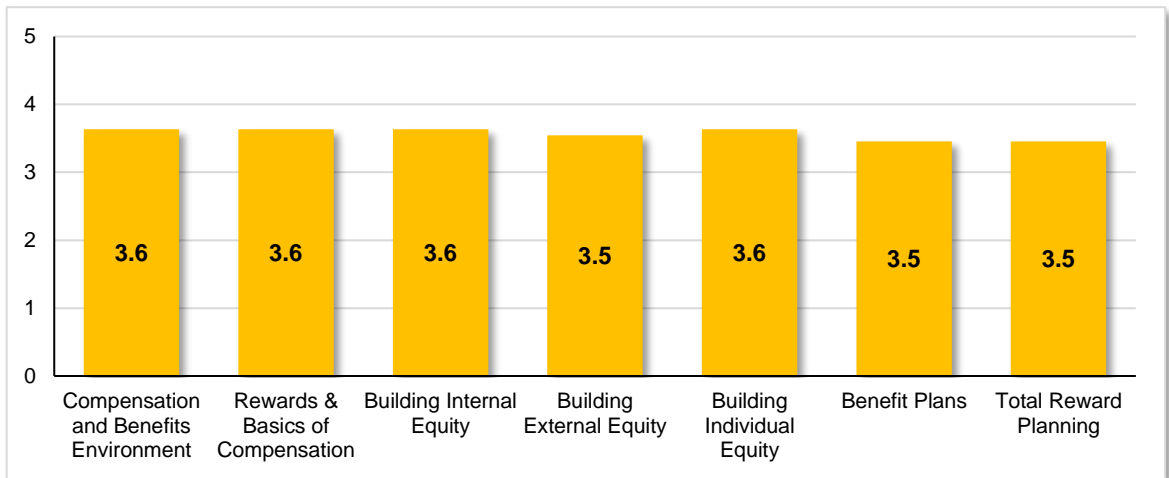
- Overview of the program information
- Feedback on the different aspects of the program
- Comments received from participants

2. Program Information

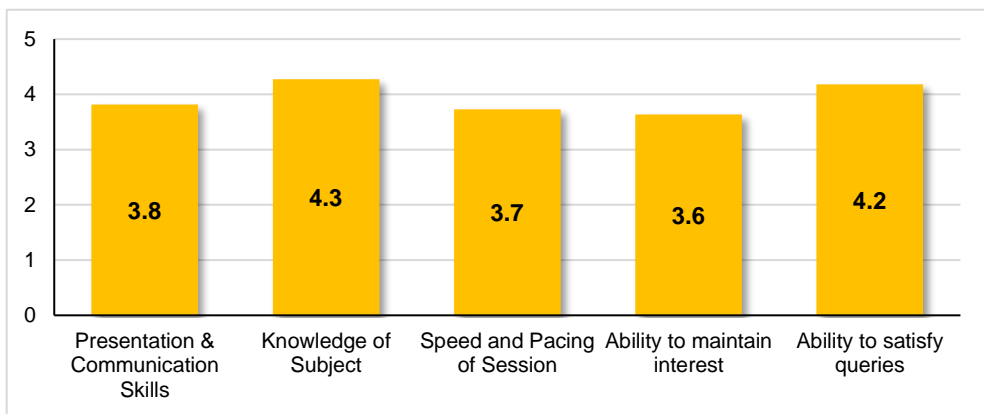
Program Title	Certified Compensation and Benefits Manager (CCBM)	
Hosted by	Handover Consulting	
Program Instructor	Nirmala Garg, Principle Consultant – Middle Earth HR	
Location	Amman, Jordan	
Conducted on	16 – 17 November, 2016	
Participants	Arab Potash	1. Muhammad Jameel (Training and Development Manager) 2. Darweesh Da'na (Compensation and Benefits Supervisor)
	Capital Bank of Jordan	3. Haya Abu Ata (Senior Organizational Development Officer) 4. Bana Saleh (Organizational Development Officer)
	EastNets	5. Suzan Abdeen (Group HR Director) 6. Doa'a Hamad (Regional HR Manager)
	Jordan Ahli Bank	7. Hala Abu-Rubeiha (Compensation and Benefits Supervisor) 8. Natasha Haddan (Performance Appraisal Supervisor)
	Jordan River Foundation	9. Alaa Elayyan (HR Supervisor)
	MS Pharma	10. Omar Musmar (HR Managed - OD)
	Questscope	11. Mazen Rihan (HR Manager)

3. Program Evaluation

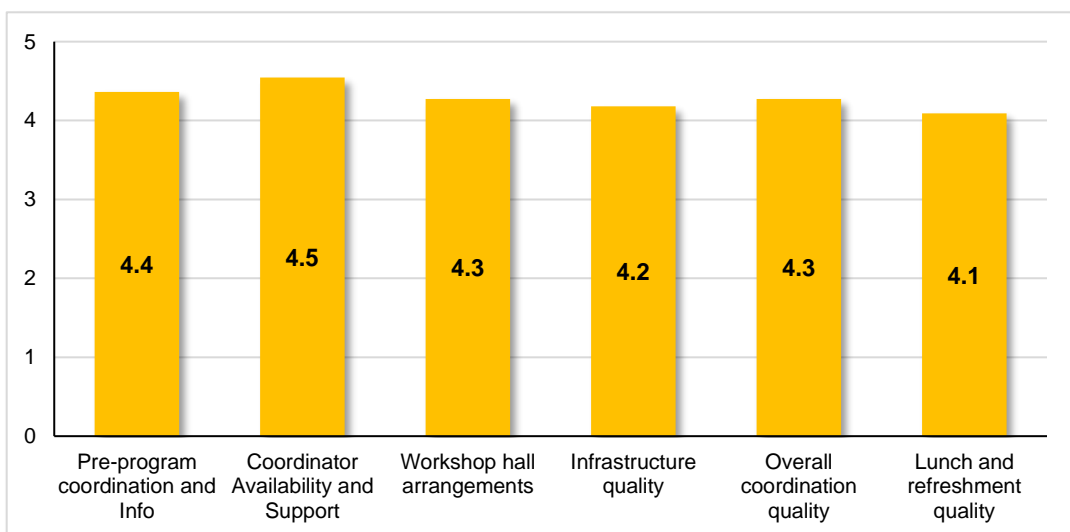
3.1. Program Topics/Subjects



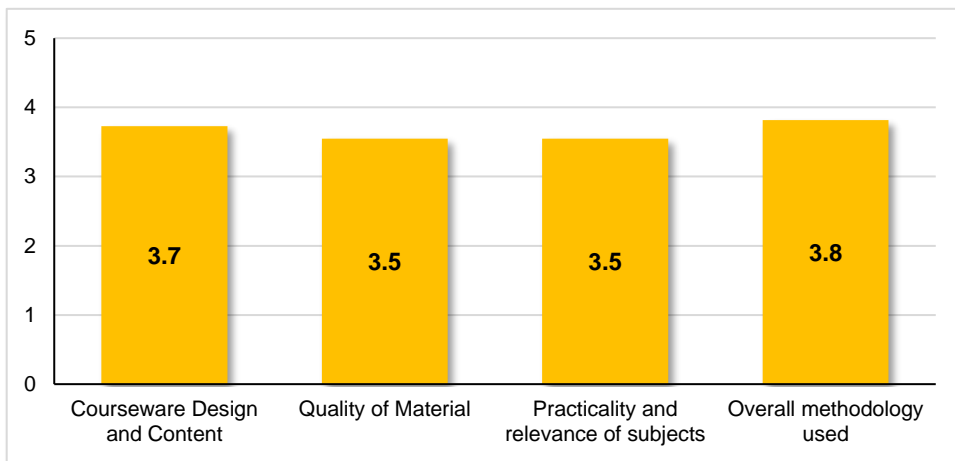
3.2. Faculty



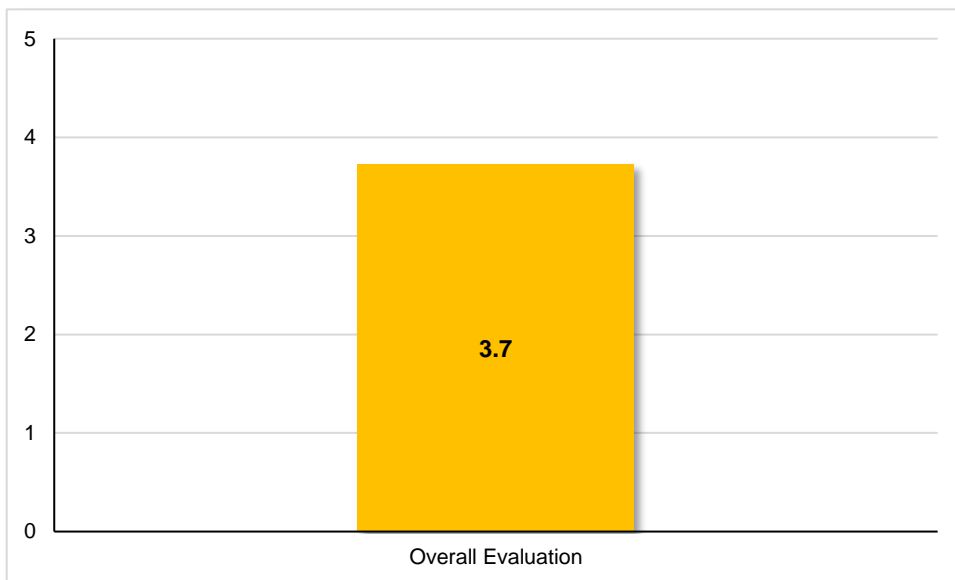
3.3. Program Coordination and Support



3.4. Program Courseware



3.5. Overall Evaluation of the Program



4. Comments from Participants

4.1. Overall comments about the program

- It was a very beneficial program. Enhances the level of knowledge about the subject and establishes a clear and accurate way to build and apply a fair and effective C&B system.
- It is good and covered all Compensation areas.
- Excellent.
- It needs more than 2 sessions but still good.
- Good.
- Very good and useful material.
- Topics fairly covered.
- Met my expectations.
- Basic concepts.
- Very good.

4.2. Things you liked the most about the program

- Instructor: knowledge, experience, and method of training applied.
- Participants have good experience and we had good deep discussions.
- Obtained new information related to C&B.
- Conducted by very professional person.
- Learned how to calculate Point Values and how to make grades.
- New approaches.
- The Trainer personality.
- Trainer is trying her best to deliver ideas and to solve any misunderstanding.
- Ali is a very nice person (customer oriented).
- The exercises.
- The interactivity among participants.
- The instructor accepts feedback and is warm.
- The Slope equation.
- Experiences shared between the attendees.
- The methodology.
- The instructor.